

# Thai Pham

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[www.ptthai.com](http://www.ptthai.com)



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Hardworking and honest, always ready to learn new things and accept the challenges

## **EDUCATION**

**Computer Systems Technician** – (2-year program)

Jan 2017 to Dec 2018

*Algonquin College (GPA 3.84 / 4.0)*

### **Technical skills:**

- PC system technology: Installing, configuring and troubleshooting PC components
- Windows/Linux Server -Installation, Configuration, and Administration
- Linux services: IPTABLES, SSH, FTP, BIND, APACHE, POSTFIX, IMAP
- Windows Server Admin: Active Directory, User account management, Exchange server admin & DNS server
- Cisco Network Admin: Installation, Configuration, and Administration- routers & switches
- Networking protocols: VLAN, RIPv2, EIGRP, OSPF
- Networking administration: Local LAN, Wireless networks, VPN.
- Excellent troubleshooting skills

**Industrial Engineering**, University of Technology and Education, Viet Nam

Dec 2009

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## **WORK EXPERIENCES**

- **Practical experience is gained from hundreds of hours of lab in hand on real equipment as well as projects in the Virtualization environment.**
- **Peer tutoring experience in the last semester, helping classmates with their projects.**

**IT Technician, Cheetah Networks INC., Ottawa ON** *Nov 2018 – Currently.*

- Manage local networking (LAN and Wireless LAN) as well as VPN connection for remote users.

- Server management: Install, configure and maintain Linux servers that running all services needed such as Git, Jira, Internal webpage, etc
- Install, configure and maintain software for all workstations in the company.
- Ensure all hardware such as servers, routers, monitors are working properly.
- Office 365 management including Outlook, Onedrive, Sharepoint. Users, Groups and policies management

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**Research Assistant, Data Analytics Research Center – Algonquin College** *Apr 2019 – Currently*

- Install, configure and maintain Deep-learning Servers running Ubuntu.
- Running Network Testing to analyze network performance
- Install and configure the raspberry pi kits to perform testing of the software development.

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**PERSONAL SKILLS AND ABILITIES**

- Experience working with high - pressure condition
- Strong ability to work independently as well as in a team.
- Three years of working experience in the international environment.
- Experience in Microsoft software: Word, Excel, and PowerPoint
- Fluent in English and Vietnamese

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**CERTIFICATIONS**

- CompTIA A+, October 2018
- CCNA Routing & Switching, Feb 2019

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**INTERESTS**

- Automation and smart devices
  - Photography
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