

Thai Pham

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Hardworking and honest, always ready to learn new things and accept the challenges

EDUCATION

Computer Systems Technician – (2-year program)

Jan 2017 to Dec 2018

Algonquin College (GPA 3.84 / 4.0)

Technical skills:

- PC system technology: Installing, configuring and troubleshooting PC components
- Windows/Linux Server -Installation, Configuration, and Administration
- Linux services: IPTABLES, SSH, FTP, BIND, APACHE, POSTFIX, IMAP
- Windows Server Admin: Active Directory, User account management, Exchange server admin & DNS server
- Cisco Network Admin: Installation, Configuration, and Administration- routers & switches
- Networking protocols: VLAN, RIPv2, EIGRP, OSPF
- Networking administration: Local LAN, Wireless networks, VPN.
- Excellent troubleshooting skills

WORK EXPERIENCES

IT Technician, Cheetah Networks INC., Ottawa ON *Nov 2018 – Currently.*

- Manage local networking (LAN and Wireless LAN) as well as VPN connection for remote users.
- Manage the domain names of the production web server.
- Manage production server (Database server and Webserver) on AWS, Azure and Google cloud.
- Server management: Install, configure and maintain Linux servers (Fedora and Centos) that running all services needed such as DNS, Git, Jira, Internal webpage, etc
- Install, configure and maintain software for all workstations in the company.
- Install configure and maintain the Central ESXI VMware station that hosting multiple VMs
- Ensure all hardware such as servers, routers, monitors are working properly.

- Office 365 management including Outlook, Onedrive, Sharepoint. Users, Groups and policies management
 - Set up the lab test environment for LTE/5G analytic devices
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PERSONAL SKILLS AND ABILITIES

- Experience working with high - pressure condition
 - Strong ability to work independently as well as in a team.
 - Experience in Microsoft software: Word, Excel, and PowerPoint
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CERTIFICATIONS

- CompTIA A+, October 2018
 - CCNA Routing & Switching, Feb 2019
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INTERESTS

- Automation and smart devices
 - Photography
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